**Pet Resort**

**Client Registration and Facility Agreement**

**Note: \* indicates a required field**

**Owner Information-**

**\*Name:**

**\*Phone:**

**\*Address:**

**\*City/State/Zip:**

**\*E-mail:**

**(You will only receive emails from the resort and the animal hospital.)**

**\*Referred By:**

**Emergency Contact-**

**\*Name:**

**\*Phone #’s:**

**Veterinary Info-**

**\*Name:**

**\*City/State:**

**\*Phone:**

**(To avoid any delays, please have your pet’s vaccinations up to date and on file prior to your arrival.)**

**The minimum vaccination requirements are as follows:**

**Boarding and Daycare: Rabies, DHPP, Bordetella (every 6 months), Canine Influenza and a parasite exam every 60 days.**

**Pet(s) Information-**

**\*Name:**

**\*Nickname/Answers to:**

**\*Breed:**

**\*Weight:**

**\*Color:**

**\*Age:**

**\*Spayed/Neutered:**

**\*\*\*ALL Guests are REQUIRED to be Spayed/Neutered by 6 months of age in order to interact with other dogs.\*\*\***

**Please answer the following with as much detail as possible-**

**\*Does your pet have any allergic reactions?**

**\*I.E. Environmental, Food, Vaccines, Rx, Etc.**

**\*Is your pet currently on any prescription medications?**

**\*Please list name, dosage and frequency.**

**\*Does your pet exhibit any fears/phobias?**

**\*I.E. Thunderstorms, Fireworks, Etc.**

**\*What is your pet’s favorite place to be pet? Is there anywhere we should NOT touch your pet?**

**\*Has your dog ever Boarded or attended Doggie Daycare before?**

**\*If YES, please describe.**

**\*Do you feel your dog would socialize in a group of dogs?**

**\*If YES, describe your dog’s energy level & play type.**

**\*If NO, please list a couple of one on one activities they may enjoy.**

**\*Does your dog share toys with other dogs well?**

**\*I.E. Balls, Bones, Frisbees, Rope Toys, Etc.**

**\*Has your pet ever jumped a fence?**

**\*If YES, how high was the fence?**

**\*Has your pet ever bitten another dog?**

**\*If YES, please explain.**

**\*A human?**

**\*If YES, please explain.**

**\*Does your pet have any “special needs” or care instructions?**

**\*Please give us any additional information about your pet that you feel would be helpful in providing the best possible care in your absence.**

**Please read and initial the following policy information-**

**\_\_\_\_\_\_\_\_\_\_\*VACCINATION REQUIREMENTS--The following vaccines are REQUIRED for boarding and must be on file prior to check in and/or authorized to be administered by our veterinarians. \*\*\*If you are a new client to us, you must pay for a Doctor’s Exam to be performed by our veterinarians prior to any vaccines being administered.\*\*\***

 **Rabies (1 or 3 year)**

**Distemper/Parvo (1 or 3 year)**

**Bordetella (every 6 months)**

**Canine Influenza**

**Parasite Exam (every 60 days)**

**\_\_\_\_\_\_\_\_\_\_\*REQUIRED DOCEMENTS--A Boarding & Facility Agreement must be filled out and on file prior to check in. This information gives us the proper emergency contact info and additional instructions to provide the proper care in your absence.**

**\_\_\_\_\_\_\_\_\_\_\*CHECKING IN & OUT—We are open Monday through Friday from 8am to 6pm; Saturday from 9am-5pm and Sunday from 4pm to 6pm. You can drop off and pick up at any point during our standard hours of operation Monday through Saturday with no additional charge; however, Sunday evening pick up is charged for the night of Boarding. You will be provided with a Boarding Estimate detailing the charges for each stay that must be initialed and signed upon arrival. \*\*\* If we need to have your pet seen by our doctors for vaccine updates, guests are required to check in no later than 2pm.\*\*\***

**\_\_\_\_\_\_\_\_\_\_\*FLEA FREE FACILITY--A Capstar will be administered to every guest upon check in, with a one-time charge of $6.50 (under 25lbs) or $7.50 (over 25lbs.) \*\*\*This is a REQUIREMENT for ALL Boarding dogs.**

**\_\_\_\_\_\_\_\_\_\_\*SPAY & NEUTER--We do not require your pet to be spayed or neutered to board; however, they cannot participate in group activities after the age of 6 months and if a female were to come into heat during their stay, they will be transferred to our hospital to board.**

**\_\_\_\_\_\_\_\_\_\_\*POTTY BREAKS--We go out for group potty breaks 5-6 times per day for approximately 20-30 minutes each time. We will go over your pets’ social skills upon arrival to ensure they are with other dogs best suited to their size and/or play type. We can also offer a “Family Only” option for dogs who only enjoy the company of their “brother or sister”; as well as “One on One” outings with our staff for those that do not enjoy the company of other dogs.**

**\_\_\_\_\_\_\_\_\_\_\*FOOD/FEEDING--We highly recommend bringing your own dog food so that a change in diet does not cause undue stomach upset. We will go over feeding instructions upon arrival to ensure that we are giving the appropriate amount of food on a similar schedule as you do at home. Treats are more than welcome, and we have a refrigerator for any items that may need to be kept fresh. \*\*\*We can also offer our prescription kennel food in a dry or wet option for an additional $2.00 per day.\*\*\***

**\_\_\_\_\_\_\_\_\_\_\*MEDICATIONS—Please bring any prescriptions your pet(s) have. There is a medication fee of $5.00 per day for any oral, topical, eye or ear medications to be administered. The only medication we do not give is insulin. \*\*\*Diabetic dogs and post-surgical dogs will be referred to our hospital for medical boarding.\*\*\***

**\_\_\_\_\_\_\_\_\_\_\*BEDDING & PERSONAL ITEMS—We provide blankets for all our guests; however, you are more than welcome to bring something familiar from home to help them settle into new surroundings. We will provide stainless steel bowls for food and water and ask that you keep your bowls at home, so they do not get misplaced, broken or mixed in with ours. If your dog needs to eat from a slow feeder bowl, we encourage you to bring it for boarding. All items brought from home must be properly labeled with your pets name.**

**\_\_\_\_\_\_\_\_\_\_\*HOLIDAYS— We are closed for business on all major holidays (see below); however, our staff is here caring for our guests 365 days a year. We have an abbreviated holiday schedule that allows us to provide our usual care, but we DO NOT allow check in’s or check outs on those days. We try our best to maintain a balance of providing the best care possible to your babies while allowing our staff the opportunity to spend time with their families as well.**

**Easter Sunday Memorial Day**

**Independence Day Labor Day**

**Thanksgiving Black Friday**

**Christmas Eve Christmas**

 **New Year’s Eve New Year’s Day**

**At the Pet Resort the safety and care of your pet is paramount. For your protection, only the Owner or the person(s) listed as the authorized pick up person(s) will be able to pick up your pet. Please list any other persons you would like to authorize to pick up your pet below:**

**\*Name:**

**\*Phone:**

**\*Name:**

**\*Phone:**

**Every effort will be made to contact you regarding any issues that may arise. However, in the event that we are unable to reach you and a problem or emergency develops requiring your pet to be treated, please initial ONE of the following directives.**

**\*Please choose and initial 1 of the following options:**

**\_\_\_\_\_\_\_\_\_\_ Treat my pet as required; I agree to be financially responsible for ALL charges.**

**\_\_\_\_\_\_\_\_\_\_ Perform only emergency and supportive care. Notify me for permission to begin any other treatments.**

**\_\_\_\_\_\_\_\_\_\_ Do not perform any diagnostics and/or treatments until I am notified and consent to treat. I understand that my pet’s health may be at risk until I am notified.**

**By signing this agreement and leaving your pet in the care of The Pet Resort and Grooming Salon, Owner certifies to the accuracy of all information given in the Agreement.**

**\*Owner:**

**\*Date:**